



YOU ARE HERE. NOW WHAT?



You are at the center of a network of care at Developmental Pathways. Follow along to meet the guides who will make up your support team in Case Management.



INTAKE

You or your loved one with intellectual and developmental delays or disabilities (I/DD) are referred to their local community centered board (CCB) to see what services they might qualify for.



Intake Team

Initial Meeting

You'll have the option to talk with a Case Manager who specializes in the Intake process about: necessary documentation, eligibility, and potential services.

Gathering Information

Together with the Intake Team, you'll gather information to confirm an I/DD determination and eligibility for services.



ENROLLMENT

Once you or a loved one is determined eligible for services, you will be contacted by an Enrollment Case Manager to accept an offer to be served by DP.



Enrollment Team

Service Plan Meeting

A Case Manager on the Enrollment team will set up a meeting to create an Individual Service Plan based on your unique needs. Although we can't guarantee acceptance into your program of choice, we'll help you navigate the best options for you.

Once the plan is made, the case manager will request proposals from service providers and will assist you and your family with choosing the providers that are the right fit.

Ultimately, you and your family will make the final call on which service provider to use.



ACTIVE

After choosing services and providers, you will be assigned to a Case Manager on the Active Team who will provide ongoing assistance.



Active Team

Regular Visits

Your Active Case Manager will facilitate a minimum of 4 face to face visits annually, which includes an annual review meeting in your home to check on how services are going. Your case manager can also assist you in changing your services at any time.

Once a year, there will be a meeting to re-assess your specific needs and address any changes that have occurred.