



CCB Functions

- Admin / Operations
- Benefits (Medicaid) Supports
- Billing Issue Supports for IDD Providers
- Human Rights Committees / Investigations / Critical Incident
- IDD Waitlist Management
- Intake, eligibility, and referral including Delay / DD Determinations and CHRP / CES referrals
- Level of Care Assessments (enrollments)
- Provider Liaison / Supports (IDD Providers)
- Quality Assurance and data integrity / dashboards
- Records Requests
- SIS Administration
- Survey (Client Satisfaction, QIS, NCI, etc.)
- Unmet Needs (CM Unmet Needs Funding)

Case Management Functions

- Active case management IDD Waivers: CES, CHRP, DD, SLS
- Active case management State SLS
- Active case management OBSS
- CDASS Service Delivery Coordination
- Crisis management and support
- Emergency Enrollment Requests
- Enrollments
- Home Modifications / Assist Tech / Vehicle Mod Requests
- Training and Staff Development (CM/PQ)
- Regional Center Liaison Functions (CST, DI)
- Staff Engagement (CM/PQ)
- State SLS Program Oversight / Funding