

# A Road Map to Care

Follow along with our fictional character, Sue, as she and her family initiate contact with Developmental Pathways and seek the services that are right for her through the Case Management Department.

## MEET Sue



- 19 years old
- Lives at home with both parents
- Autism Spectrum diagnosis

Sue & her parents decide that she is ready to find a meaningful job, try new activities, and build friendships.

### CONTACT INTAKE

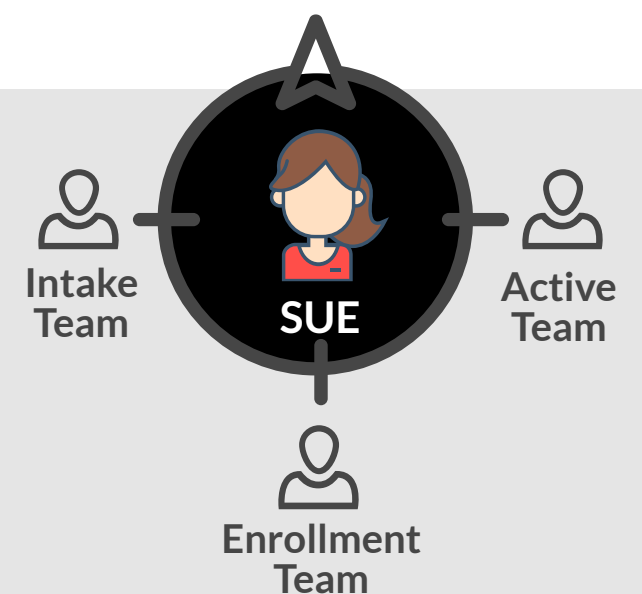
So, Sue's family reaches out to their local CCB to see how they can be served.



intake@dpcolo.org  
303-858-2260  
www.dpcolo.org/get-started

### INTAKE & ENROLLMENT

After meeting with an Intake Case Manager & filling out all the necessary paperwork, Sue finds out she's eligible for the Supported Living Services program. She's enrolled and soon meets her Enrollment Case Management Team.



### PERSON-CENTERED SERVICES

A Case Manager contacts Sue & her family to create a Service Plan for the upcoming year. Each Service Plan is unique to the person & puts the person & family in control of:

- ✓ SETTING SPECIFIC GOALS
- ✓ PRIORITIZING NEEDED SERVICES
- ✓ SELECTING CARE PROVIDERS

The Case Manager helps Sue identify & contact providers, if desired. Requests for Proposals (RFPs) are sent out & families weigh their options.

Sue's top priorities are finding a job & making friends, so she & her family contact & interview providers. These providers will find her a job & facilitate community outings to make new friends.



### ONGOING CARE

Sue's Case Manager will visit her at least 4 times a year to see how things are going and ensure that she's happy & healthy. She'll be able to make changes to her services or providers at any time. Sue, her family, & her Case Manager will check in at the end of the year to make sure she is supported in achieving goals that are meaningful to her.

